

# PITCHES REGULATION



Rates are per day regardless the time of arrival. The departure will also be counted if this takes place after 10.00 a.m.

In July and August, empty caravans/tents/motorhomes pay: 1 place + 1 person

## PRE-PAYMENT

The pre-payment has to be paid by bank transfer (bank charges at your expense). In case of cancellation of the reservation, the pre-payment will be returned according to the specific reservation policy.

## COVID-19

In case on impossibility to reach our Village because of specific limitation to travel and/or closure of frontiers by the Italian Government, the cancellation conditions will be modified. These variations will adhere to Italian Regulations and will be immediately communicated via email.

## ARRIVAL

**Pitches are available from 11.00 am till 12.30 pm, and from 3.00 pm till 9.00 pm - July/August till 10.30 pm**

Upon arrival, guests are asked to hand in all passports for the police registration. One document will be kept at the reception till the payment of the balance.

In case of delay, the pitch/accommodation reserved will be kept at guest's disposal until 10.00 am of the following day.

**The balance of the whole reserved period must be payed at arrival.**

## DEPARTURE

**On departure date, the pitch must be left within 10.00 am**

In case of both delayed arrival or early departure guests must pay for the whole booked period, no matter if the pitch is taken afterwards. An early arrival does not authorize an early departure.

## ANIMALS

Animals are welcomed in all the areas of the camping (except where specifically denied).

## VISITORS

External visitors are allowed to enter and visit the camping by leaving an ID at the Reception.

The entrance is free for the first hour; then the current prices will be applied and charged at the Reception.

The management can stop the visits from external visitors.

## MINORS

Adults are responsible for both their children and for the minors travelling with them.

Minors must always be accompanied by an adult.

**The Management can send away from the camping any person responsible of vandalism or acts of harassment.**

**THE ENTRANCE TO THE CAMPING IMPLYS THE ACCEPTANCE AND FULL OBSERVANCE TO THE RULES LISTED IN THIS REGULATION.**

# ACCOMODATION REGULATION



Rates are per day regardless the time of arrival. The departure will also be counted if this takes place after 10.00 a.m.

## PRE-PAYMENT

The pre-payment has to be paid by bank transfer (bank charges at your expense). In case of cancellation of the reservation, the pre-payment will be returned according to the specific reservation policy.

## COVID-19

In case on impossibility to reach our Village because of specific limitation to travel and/or closure of frontiers by the Italian Government, the cancellation conditions will be modified. These variations will adhere to Italian Regulations and will be immediately communicated via email.

## ARRIVAL

**Accommodations are available from 3.00 pm till 9.00 pm - July/August till 10.30 pm.**

**It is possible to agree in advance with the Reception a late check-ins, at a cost of € 30,00.**

**In any case, after 12.00 pm (midnight) late check-ins are NOT possible any more.**

On arrival, guests are asked to hand in all passports for the police registration.

One document will be kept at the reception till the payment of the balance.

In case of delay, the pitch/accommodation reserved will be kept at guest's disposal until 10.00 am of the following day.

**The balance of the whole reserved period must be payed at arrival.**

## DEPOSIT

For all the accommodations, a deposit of € 150,00 cash is asked upon arrival, which will be returned by departure.

In case of damages and/or not cleaning, the whole amount will not be returned.

## HOW TO LEAVE THE ACCOMMODATION BEFORE DEPARTURE

- FRIDGE: switched-off, unfreezed, cleaned, with the door open.
- BLANKETS & PILLOWS: blankets folded and ordinally stored with the pillows in the wardrobe.
- INVENTORY: equipment and accessories clean and dried.
- KITCHEN: hooven, sink, stoves clean and dried.
- BATHROOM: clean and dried.
- FLOORS: clean and dried.

**IN CASE OF NON CLEANING, THE ENTIRE DEPOSIT WILL NOT BE RETURNED.**

## DEPARTURE

**on departure date, the accommodation must be left within 10.00 am**

In case of both delayed arrival or early departure guests must pay for the whole booked period, no matter if the accommodation is taken afterwards. An early arrival does not authorize an early departure.

Departures taking place outside reception's opening hours do not allow the check of the accommodation: the deposit will be returned later by bank transfer after the check of the accommodation.

## ANIMALS

Animals not allowed in the accommodation (except otherwise specified).

Trasgressors must leave the accommodation immediately, without any refund right.

**The Management can send away from the camping any person responsible of vandalism or acts of harassment.**

**THE ENTRANCE TO THE CAMPING IMPLYS THE ACCEPTANCE AND FULL OBSERVANCE TO THE RULES LISTED IN THIS REGULATION.**